



# go via toll payment options

Dear Retailer,

**go via** toll payment options allow your customers to travel easily on Murarrie and Logan motorways in south-east Queensland.

Kind regards,

The epay team!



## ABOUT THIS PRODUCT

**go via** passes can only be used to pay for tolls on the Murarrie and Logan motorway.

There are five toll points:

- Murarrie
- Heathwood
- Loganlea
- Kuraby
- Paradise Road

### KEY SELLING POINTS

- 10 great **go via** products at retail: simple for customers to find exactly what they're looking for
- Top up customer's **go via** account in just three simple steps
- **go via** passes are quick to process and customers can buy **go via** passes to cover trips made in the past three days
- **go via** passes valid for 90 days
- Attract additional customers with **go via**
- Travel straight through with **go via**

### REFUND POLICY

All refunds must be processed within 4 hours of the initial sale. Refunds can only be processed by the retailer with the customer in the store.

## GOOD TO KNOW

RRP (Inc GST)	Barcode
<b>Trip pass</b>	
Murarrie single Class 2 - \$5.48	9 337 694 002 241
Murarrie return Class 2 - \$9.89	9 337 694 002 258
Logan / Heathwood single Class 2 - \$5.91	9 337 694 003 040
Logan / Heathwood return Class 2 - \$10.75	9 337 694 003 057
<b>Toll credit pass</b>	
Toll Credit Pass - \$10	9 337 694 002 685
Toll Credit Pass - \$20	9 337 694 002 708
Toll Credit Pass - \$50	9 337 694 002 739
<b>Account Top-up</b>	
Account Top-up - \$25	9 337 694 002 746
Account Top-up - \$50	9 337 694 002 760
Account Top-up - \$100	9 337 694 002 784

## HOW TO SELL THIS PRODUCT

1. For account customers wanting to top up their **go via** account -
  - a. Swipe account card through terminal
  - b. Choose options as requested by customer
  - c. Follow prompts to complete sale
2. For casual customers wanting a pass - find the product:
  - Sale -> Operator Code -> Tolling
  - a. Choose options as requested by customer
  - b. Enter customer's Registration Plate Number and State of Registration
  - c. Select activation date - default is Today, but can be backdated to 3 days ago
  - d. **IMPORTANT** - BEFORE purchase, print voucher and **ask customer to confirm details**
  - e. Follow prompts to complete sale

## IMPORTANT INFORMATION

**Account Customers** can top up their **go via** account:  
- \$25, \$50 or \$100 top-up options

**Casual Customers** can purchase two types of **go via** passes:

1. Trip pass (Class 2\* vehicles only)

For customers who want to pay a toll for a specific trip on the:

- a. Murarrie toll point (single or return)
- b. Combined Logan/ Heathwood toll points (single or return)

2. Toll credit pass

For customers who want to pay tolls for any other toll point on the Murarrie and Logan motorways, or who are unsure as to where they are going:

- a. \$10, \$20 or \$50 options
- b. Any vehicle class

\*Class 2: Four wheeled motor vehicles, including taxis, which are not commercial vehicles.