



# Microsoft Office

Dear Retailer,

epay is pleased to advise that Microsoft are launching a new range of physical products called Microsoft Office 2010 POSA cards. These POSA cards will replace the existing Product Key Card disc you currently range in store. The new POSA card can be sold with new PC purchases that have the PC pre-loaded image on them.

NB: the cards do not hold any value until activated through the epay terminal.

Kind regards,

The epay team!



## ABOUT THIS PRODUCT

### KEY SELLING POINTS

- Includes images of all three Office 2010 suites
- Preloaded by OEMs on new PCs, including netbooks
- Broad coverage simplifies attach to netbooks, PCs without optical drives
- Easy and fast installation - using product key from box to activate purchased suite in minutes!

## GOOD TO KNOW

RRP (Inc GST)	Barcode
Microsoft Home & Student 2010 \$169	9 337 694 003 828
Microsoft Home & Business 2010 \$279	9 337 694 003 835
Office Pro 2010 \$499	9 337 694 003 842

### Refund Policy

Retailer can refund / deactivate an Office POSA card at retail if within 30 days of purchase if:

- The customer returns the card within the time frames or refund window the retailer has in place and not exceeding 30 days as per the Microsoft refund window;
- The token (under scratch panel) has not been exposed or looks like it has been tampered with;
- The customer has proof of purchase;
- The epay terminal in-store has returned a successful refund message / receipt.

### Is it reloadable?

No - Microsoft cards can only be used once.

## HOW TO SELL THIS PRODUCT

**NOTE:** This is for illustration purposes only.



1. Swipe Microsoft Office card through the epay terminal and enter sales code
2. epay terminal will ask you to confirm the product is correct (i.e. Microsoft Office Home and Student \$169)
3. If correct, select Yes and scan barcode into POS system and process payment as per normal with customer
4. Once payment has been processed, select YES on terminal to confirm
5. Activation receipt will print from epay terminal
6. Microsoft card is now loaded with purchased denomination
7. Insert Microsoft product key card back on to the card backing and give the card and activation receipt from the epay terminal to the customer

**To order more stock or if you have any questions please contact our friendly Customer Service team on 1300 301 408**

FOR MORE INFORMATION ON THIS PRODUCT VISIT <http://support.microsoft.com/office2010> or contact 13 20 58

FOR MORE INFORMATION ON YOUR epay TERMINAL CONTACT **epay Customer Service** 1300 301 408 or visit [epayaust.com.au](http://epayaust.com.au)



# Trend Micro - smart surfing

## Total Online Protection for Your Personal Data

Safeguard your family with Trend Smart Surfing for Mac. Now you are free to shop, bank and surf online while staying safe from attacks on your identity and confidential information. You can also protect your children from inappropriate websites. Get Trend Smart Surfing for Mac and enjoy online freedom!



## ABOUT THIS PRODUCT

### KEY SELLING POINTS

- Protects you from phishing scams
- Prevents malicious downloads from websites
- Free automatic updates
- Defends your personal data from viruses and spyware
- Restricts internet access by content categories
- Protects against phishing scams that can trick you into revealing confidential information
- Prevents websites from installing dangerous software on your Mac
- Defends against viruses, worms, Trojan horse programs, and other everyday security threats

## GOOD TO KNOW

### RRP (Inc GST)

\$89.95

### Barcode

9 337 694 003 651

### Refund Policy

Customer must not have left the store for refund and returned receipts must be processed within 72 hours of sale.

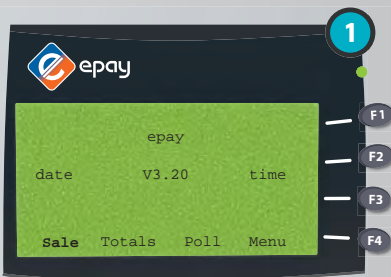
### Is it reloadable?

These products are only for single use and are NOT reloadable.

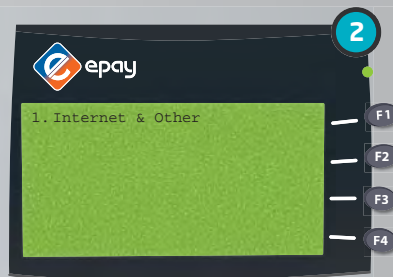
## HOW TO SELL THIS PRODUCT

**NOTE:** This is for illustration purposes only! Your terminal menu may appear differently.

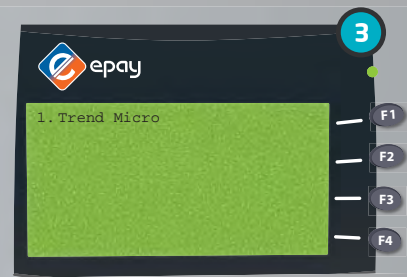
Check that the scratch panel on the back of the card is intact (Keep the backing stuck to the card as it contains important information). Then swipe it through the epay terminal.



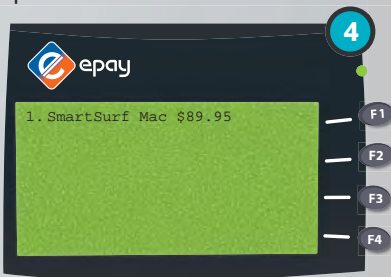
Select 'Sale' and enter your operator code.



Select Internet and Other



Find and select this product (you may have to press 8 for more)



Choose denomination as requested by customer.



# Trend Micro - Titanium Smart Surfing

Security that won't slow you down.

Strong, fast and easy-to-use protection—Trend Micro™ Titanium™ Smart Surfing for PC uses cloud technology to automatically stop viruses and spyware before they reach your computer, so it won't slow you down—it's a whole new way to protect your PC.



## ABOUT THIS PRODUCT

### KEY SELLING POINTS

- Protects you from phishing scams
- Real-time updates safeguards you from the latest on-line threats today and in the future
- Light on system resources so your PC runs faster
- Designed to be easy-to-use and understand with simple screens and graphical reports
- Uses less than half the disk space and memory of other security products

## GOOD TO KNOW

### RRP (Inc GST)

Titanium Smart Surfing \$59.95

### Barcode

9 342 003 001 082

### Refund Policy

Customer must not have left the store for refund and returned receipts must be processed within 72 hours of sale.

### System requirements

Operating System:

- Windows® 7 Family, Service Pack 1 or higher
- Windows Vista® Family, Service Pack 1 or higher
- Windows® XP Family (32 bit or higher), Service Pack 3 or higher

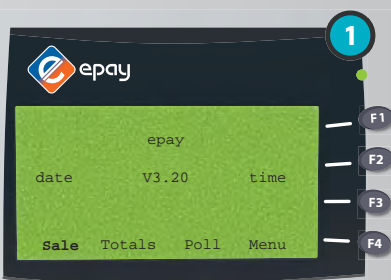
### Expiry Rule

1 user, 12 month subscription

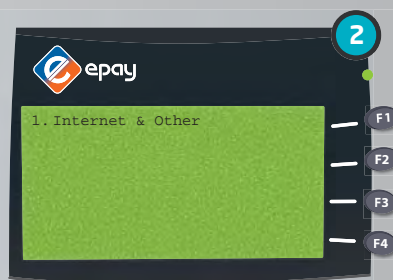
## HOW TO SELL THIS PRODUCT

**NOTE:** This is for illustration purposes only! Your terminal menu may appear differently.

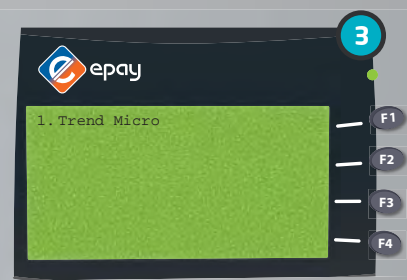
Check that the scratch panel on the back of the card is intact (Keep the backing stuck to the card as it contains important information). Then swipe it through the epay terminal.



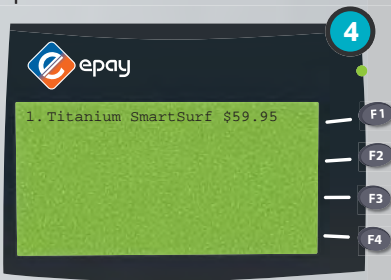
Select 'Sale' and enter your operator code.



Select Internet and Other



Find and select this product (you may have to press 8 for more)



Choose denomination as requested by customer.



# Bigpond AFL & NRL

Dear Retailer,

epay is pleased to advise that BigPond is launching a new range of physical prepaid gift cards that will build upon the current BigPond printed vouchers, which are currently sold through epay terminals.

NB: the giftcards do not hold any value until activated through the epay terminal.

Kind regards,

The epay team!



## ABOUT THIS PRODUCT

### KEY SELLING POINTS

- Perfect for gift giving
- 12 month access to AFL & NRL action on your compatible Telstra Next G™ mobile.
- Latest content, match highlights, news and more.
- Live scores and stats.
- Exclusive 24/7 AFL & NRL TV

## GOOD TO KNOW

RRP (Inc GST)	Barcode
Bigpond AFL \$49.95	9 321 146 170 640
Bigpond NRL \$49.95	9 321 146 170 763
Void Policy	
No refunds or exchanges allowed (see Terms & Conditions on back of card)	
Is it reloadable?	
No - Bigpond cards can only be used once.	

## HOW TO SELL THIS PRODUCT

**NOTE:** This is for illustration purposes only.

Check that the scratch panel on the back of the card is intact (keep the backing stuck to the card as it contains important information).



1. Swipe Bigpond gift card through the epay terminal
2. Enter your Sales code
3. epay terminal will ask you to confirm the product is correct (i.e. Bigpond \$20, select Yes or No)
4. Process payment as per normal with customer
5. Once payment is approved, select Yes on the epay terminal
6. Activation receipt will print from the epay terminal
7. Bigpond giftcard is now loaded with purchased denomination
8. Give Bigpond giftcard and epay terminal receipt to the customer

**To order more stock or if you have any questions please contact our friendly Customer Service team on 1300 301 408**



# Bigpond Tones & Pics

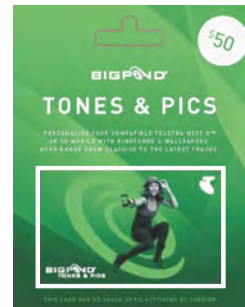
Dear Retailer,

epay is pleased to advise that BigPond is launching a new range of physical prepaid gift cards that will build upon the current BigPond printed vouchers, which are currently sold through epay terminals.

NB: the giftcards do not hold any value until activated through the epay terminal.

Kind regards,

The epay team!



## ABOUT THIS PRODUCT

### KEY SELLING POINTS

- Perfect for gift giving
- Personalise your compatible Telstra Next G™ or 3G mobile with ringtones & wallpapers.
- Huge range from classics to the latest tracks.
- Complementary Product for Telstra Mobile Recharge

## GOOD TO KNOW

RRP (Inc GST)	Barcode
Bigpond Tones & Pics Gift Card \$10	9 321 146 170 282
Bigpond Tones & Pics Gift Card \$20	9 321 146 170 404
Bigpond Tones & Pics Gift Card \$50	9 321 146 170 527

### Void Policy

No refunds or exchanges allowed (see Terms & Conditions on back of card)

### Is it reloadable?

No - Bigpond cards can only be used once.

## HOW TO SELL THIS PRODUCT

**NOTE:** This is for illustration purposes only.

Check that the scratch panel on the back of the card is intact (keep the backing stuck to the card as it contains important information).



1. Swipe Bigpond gift card through the epay terminal
2. Enter your Sales code
3. epay terminal will ask you to confirm the product is correct (i.e. Bigpond \$20, select Yes or No)
4. Process payment as per normal with customer
5. Once payment is approved, select Yes on the epay terminal
6. Activation receipt will print from the epay terminal
7. Bigpond giftcard is now loaded with purchased denomination
8. Give Bigpond giftcard and epay terminal receipt to the customer

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# Ukash

Dear Retailer,

epay is pleased to present Ukash. Ukash offers safe and easy online payments for everyone.

Kind regards,

The epay team!



### ABOUT THIS PRODUCT

### GOOD TO KNOW

Ukash is delivered as a ready-to-spend PIN code, which can be used to pay directly at one of the thousands of Ukash-friendly websites. You get it by converting your cash at any one of the 420,000+ global locations.

#### KEY SELLING POINTS

- Protect your identity from online fraud.
- No need for a bank account or credit card.
- Obtain online privacy.

#### RETAILERS SHOULD BE AWARE

Ukash recommends retailers only accept cash payments for Ukash transactions; we don't recommend debit or credit cards being accepted.

Make sure you have the cash before printing a Ukash voucher.

RRP (Inc GST)	Barcode
Ukash Voucher \$10	9 337 694 003 361
Ukash Voucher \$20	9 337 694 003 378
Ukash Voucher \$50	9 337 694 003 385
Ukash Voucher \$100	9 337 694 003 392
Ukash Voucher \$200	9 337 694 003 408
Ukash Voucher \$500	9 337 694 003 415

#### Refund Policy

Retailers should not refund a voucher that has been incorrectly issued or in cases where a customer returns and claims that the voucher doesn't work. They should refer the customer to Ukash customer services (csau@ukash.com) or to the Ukash website (www.ukash.com).

Ukash vouchers are valid for 12 months from date of purchase.

### HOW TO SELL THIS PRODUCT

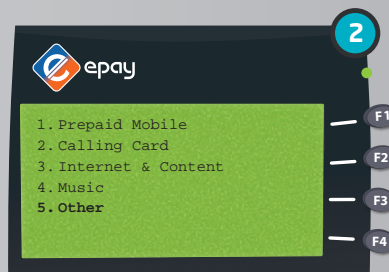
**NOTE:** This is for illustration purposes only.

#### How to sell Ukash through your epay terminal



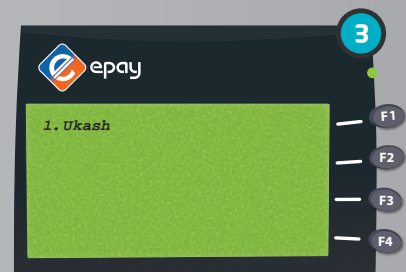
1. Select Sale and enter your sales code

4. Choose denomination as requested by customer



2. Select 5. Other

5. Follow prompts to complete sale



3. Select Ukash and select denomination (You may need to press 8 for more options)



# Bigpond Movies

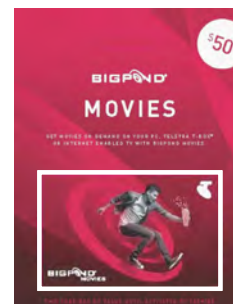
Dear Retailer,

ePAY is pleased to advise that BigPond is launching a new range of physical prepaid gift cards that will build upon the current BigPond printed vouchers, which are currently sold through ePAY terminals.

NB: the giftcards do not hold any value until activated through the ePAY terminal.

Kind regards,

The ePAY team!



## ABOUT THIS PRODUCT

### KEY SELLING POINTS

- Perfect for gift giving
- Get movies on demand on your PC, Telstra T-Box® or Internet enabled TV with BigPond Movies
- 1400 + title to choose from
- New releases from \$5.95

## GOOD TO KNOW

RRP (Inc GST)	Barcode
Bigpond Movies Gift Card \$10	9 321 146 169 804
Bigpond Movies Gift Card \$20	9 321 146 169 927
Bigpond Movies Gift Card \$50	9 321 146 170 046
Bigpond Movies Gift Card \$100	9 321 146 170 169

### Void Policy

No refunds or exchanges allowed  
(see Terms & Conditions on back of card)

### Is it reloadable?

No - Bigpond cards can only be used once.

## HOW TO SELL THIS PRODUCT

**NOTE:** This is for illustration purposes only.

Check that the scratch panel on the back of the card is intact (keep the backing stuck to the card as it contains important information).



1. Swipe Bigpond gift card through the ePAY terminal
2. Enter your Sales code
3. ePAY terminal will ask you to confirm the product is correct (i.e. Bigpond \$20, select Yes or No)
4. Process payment as per normal with customer
5. Once payment is approved, select Yes on the ePAY terminal
6. Activation receipt will print from the ePAY terminal
7. Bigpond giftcard is now loaded with purchased denomination
8. Give Bigpond giftcard and ePAY terminal receipt to the customer

**To order more stock or if you have any questions please contact our friendly Customer Service team on 1300 301 408**