

VCARD

VCARD is a prepaid virtual Visa product. There is NO PLASTIC CARD, only a printed receipt similar to a prepaid phone top-up. Customers register online and enter their 13 digit VCARD voucher number and reference number to receive a 16 digit Visa number. The expiry date and 3 digit security code is sent to the customer via email or SMS. VCARD enables customers to shop online, over the phone, or by mail order wherever Visa is accepted.



KEY SELLING POINTS:

- Card is accepted at over 25 million locations around the World.
- Purchase products over the internet.
- Great gift idea for family or friends overseas.

Please note that VCARD is a voucher product. Place the voucher inside the VCARD receipt holder upon completion of sale.

How to make a sale

1. Find the VCARD menu: Sale -> Operator Code -> Other -> VCARD.
2. Choose denomination.
3. Follow prompts to complete sale.
4. Hand a VCARD Product Disclosure Statement and voucher receipt upon completion.

IMPORTANT!

VISA Rules and Regulations

- Do not give any financial advice on these products, including your own opinions.
- You can supply facts on the products. Handouts are available. Please call epay if you do not have stock.

Make customer aware that

- VCARD voucher does not contain the Visa number. After purchasing a VCARD, customers need to go online and register their details using a valid email address. They then enter the 13 digit VCARD voucher number and the reference number in order to obtain the actual Visa number.
- This is not a credit card – you can only spend the amount on the Voucher.
- A VCARD is valid for 9 months from the time of purchase

Is it reloadable?

No – this is a prepaid virtual Visa product that can be used as many times as the customer likes until the funds have been spent or until the expiry date.

RRP

\$5.50 card fee + amount (denominations range from \$50 - \$1,000 or as per terminal menu).

Void Policy

There is a 10min refund window – customer must not leave the store in order for a refund to be processed.

More Information & Help on VCARD

1300 725 796

www.virtualvcard.com

epay Customer Service

1300 301 408

epay Visa Gift Card

The epay Visa Gift Card is the ideal gift, as it gives the flexibility to use it anywhere Visa is accepted, including online. These cards are also used by companies as gifts or staff incentives.

KEY SELLING POINTS:

- Card is accepted at over 25 million locations around the World.
- Purchase products over the internet.
- Great gift idea for family or friends overseas.

How to make a sale

1. Check that packaging has not been opened prior to sale.
2. Swipe Card through epay terminal (**Do not open the packaging**).
3. Enter your Operator Code.
4. Choose denomination.
5. Follow prompts to complete sale.
6. Return to customer with receipt.



IMPORTANT!

VISA Rules and Regulations

- Do not give any financial advice on these products, including your own opinions.
- You can supply facts on the products. Handouts are available. Please call epay if you do not have stock.

Make customer aware that

- This is not a credit card – you can only spend the amount on the card.
- Card holder must sign card prior to use.
- Funds are available for use until the card expiry date.
- Treat this card like cash, funds cannot be recovered if card is lost or stolen.
- Cash cannot be withdrawn from this card.
- Ensure customer signs back of the card.

Is it reloadable?

No, but the card can be used as many times as a customer likes until funds have been spent or until expiry.

RRP

\$5.95 card fee + amount loaded (denominations between \$30 - \$500 or as per terminal menu).

Void Policy

10min refund window – customer must not leave the store, nor spend the funds in order for a refund to be processed.

Extra Information on this Product

These cards may have 2 expiry dates; “Card Expiry YY/YY” and shelf-life expiry “Card not to be sold after XX/XX”. Cards can still be sold up until the end of the shelf-life expiry month. All cards sold prior to its shelf life expiry will be valid for a minimum of 9 months after date of purchase.

More Information & Help on epay VISA Gift

1300 725 796

www.mygift2u.com.au

epay Customer Service

1300 301 408

Secure Cash Xpress – Money Transfer



Secure Cash Xpress allows customers to securely send or access money around the world faster and cheaper than ever before! There are 2 cards inside the packaging. Funds are uploaded onto one prepaid Visa card in Australia, another card is sent to a friend or loved one overseas who then uses their card to access the funds via the Visa network. Secure Cash Xpress is ideal for those people who regularly transfer money overseas.

KEY SELLING POINTS:

- Card is accepted at over 25 million locations around the World.
- Can be used by more than one person.
- Great for travellers overseas.
- Uses your money so will not rack up a huge credit bill.

How to make a sale

1. Check that packaging has not been opened prior to sale.
2. Swipe packaging through the epay terminal (Mag strip on the back of the packaging is linked to the card inside so there is **no need to open packaging** to process a sale).
3. Enter your Operator Code.
4. Choose "Purchase & Load" or "Purchase Only" depending on what the customer requests
5. If you selected "Purchase & Load", go on to choose denomination for first load.
6. Follow prompts to complete sale.
7. Return the package to the customer. Customer is then able to open the packaging to access their Secure Cash Xpress cards with Terms and Conditions also inside.

Secure Cash Xpress is Reloadable!!! To reload...

1. Take Secure Cash Xpress card from customer and swipe through the e-pay terminal.
2. Enter your Operator Code.
3. Choose "Load Only".
4. Choose denomination.
5. Follow prompts to complete sale.

RRP

Purchase & Load: \$14.95 card fee + load amount (denominations between \$50 - \$1000 or as per terminal menu).

Load Only: \$7.95 load fee + load amount (denominations between \$50 - \$1,000 or as per terminal menu).

IMPORTANT!

Rules and Regulations

- Do not give any financial advice on these products, including your own opinions.
- You can supply facts on the products. Handouts are available. Please call e-pay if you do not have stock.

Make customer aware that

- This is not a credit card – you can only spend the amount on the card.
- Card holder must sign and activate card online at www.securecashxpress.com.au prior to use.
- Information on fees and charges can be found on the back of the packaging or on the website.

Void Policy

10min refund window – customer must not leave the store, nor spend the funds in order for a refund to be processed.

More Information & Help on Secure Cash Xpress

1300 725 796

www.securecashxpress.com.au

e-pay Customer Service

1300 301 408

Universal Gift Cards – Pre-paid Visa Cards

“The perfect Gift in a card...Available for use at over 25 million stores world-wide”



KEY SELLING POINTS

- Can be used at over 25 million stores world-wide.
- Ultimate choice and flexibility. It is the perfect gift – allowing the gift recipient to buy what they want, when they want, from where they want.
- Fabulous designs to choose from – perfect for every occasion

How to make a sale

1. Check that packaging has not been opened prior to sale.
2. Use the magnetic strip on the packaging and swipe through epay terminal. **(DO NOT open Packaging)**
3. Enter your Operator Code.
4. Choose denomination.
5. Follow prompts to complete sale.
6. Return to Customer with Receipt.

IMPORTANT!

VISA Rules and Regulations

- Do not give any financial advice on these products, including your own opinions.
- You can supply facts on the products. Handouts are available. Please call epay if you do not have stock.

Make customer aware that

- This is not a credit card – you can only spend the amount on the card.
- Card holder must sign card prior to use.
- Funds are available for use until the card expiry date.
- Treat this card like cash, funds cannot be recovered if card is lost or stolen.
- Cash cannot be withdrawn from this card.
- Please sign the back of the card.

Is it reloadable

No, but the card can be used as many times as a customer likes until funds have been spent or until expiry.

RRP: \$7.95 card fee + amount loaded (denominations between \$40 - \$200 or as per terminal menu).

Refund Policy: Cards are non-refundable or reloadable.

Extra Information on this Product

These cards may have 2 expiry dates; “Card Expiry YY/YY” and shelf-life expiry “Card not to be sold after XX/XX”. Cards can still be sold up until the end of the shelf-life expiry month. All cards sold prior to its shelf life expiry will be valid for a minimum of 9 months after date of purchase.

More Information & Help on Universal Gift

1800 174 239 or visit www.universalgiftcard.com.au

epay Customer Service

1300 301 408

CANVAS

CANVAS is a reloadable prepaid Visa card that allows you to load it with cash and spend wherever Visa is accepted. Whether you use it online or in the high street, there's no bills, no debt and none of the hassle of a credit card. It's prepaid, so you can use your own money when and where you like. Festival tickets, flights, movies, dinner out – CANVAS lets you take care of it all around Australia and around the world. CANVAS is a multiple use product that can be reloaded.

How to make a sale

1. Check that packaging has not been opened prior to sale.
2. Swipe packaging through the epay terminal (Mag strip on the back of the packaging is linked to the card inside, no need to open packaging to process a sale).
3. Enter your Operator Code.
4. Choose "Purchase & Load" or "Purchase Only" depending on what the customer requests
5. If you selected "Purchase & Load", go on to choose denomination for first load.
6. Follow prompts to complete sale.
7. Return the CANVAS package to the customer. Customer then able to open the packaging to access their CANVAS card with Terms and Conditions also inside.



CANVAS is Reloadable!!! To reload...

1. Take CANVAS card from customer and swipe through the epay terminal.
2. Enter your Operator Code.
3. Choose "Load Only".
4. Choose denomination.
5. Follow prompts to complete sale.



RRP

Purchase & Load: \$7.95 card fee + load amount (denominations between \$50 - \$1000 or as per terminal menu).

Load Only: load amount (denominations between \$50 - \$1,000 or as per terminal menu).

IMPORTANT!

VISA Rules and Regulations

- Do not give any financial advice on these products, including your own opinions.
- You can supply facts on the products. Handouts are available. Please call epay if you do not have stock.

Make customer aware that

- This is not a credit card – you can only spend the amount on the card.
- Card holder must sign and activate card online at www.mycanvascard.com.au prior to use.
- Information on fees and charges can be found on the back of the packaging or on the website.

Void Policy

10min refund window – customer must not leave the store, nor spend the funds in order for a refund to be processed.

More Information & Help on CANVAS

1300 725 796

www.mycanvascard.com.au

epay Customer Service

1300 301 408